



Delta Dental of Tennessee's 2024 Customer Satisfaction

In our 2024 Member Satisfaction Survey,
members indicated satisfaction in the
following areas of service:



Prompt answer
of calls to
customer service

97.67%



Timeliness and
accuracy of
claim processing

97.97%



Finding a
network dentist

95.30%



Members who would
recommend Delta
Dental to their friends
and family

92.86%

And, overall experience was **95.66%!**

For more information, visit us online at DeltaDentalTN.com